

# **How to Play**

Welcome to KL Competitions! Follow these simple steps to participate in our raffle competitions for a chance to win some amazing prizes!

# **Step 1: Explore our competitions.**

Navigate to the 'Competitions' section to see all the active and upcoming raffles.

Below each raffle you will see the description of what is up for grabs along with the price per ticket.

## **Step 2: Purchase Tickets.**

Click on the 'Buy Tickets' button, once added to cart, adjust the quantity to the total number of tickets you wish to purchase for that competition. You can continue to enter other competitions by going back to the original page (click close on cart page) and add other competitions.

## **Step 3: Make Payment.**

When you have added all the tickets you wish to purchase, click on 'View Cart' (fig. 1 - button located top right of the screen) Then proceed to checkout and select your preferred payment method, 'PayPal Check out' to use PayPal for payment or 'Check Out' to use a Debit / Credit Card. Follow the on-screen instructions carefully.

Complete the payment process securely.

fig.1

View Cart 📜

## **Step 4: Confirmation.**

After your purchase, you will receive a confirmation email containing information on the draws you have entered and the ticket numbers for each draw.

## **Step 5: Wait for the Draw.**

Sit back, relax, and wait for the draw to take place. Raffles will only be drawn when they are full. Once a draw is full, we will start the draw process. The method used to determine the winning number will vary depending on the volume of numbers in the draw and the fairest method. All of our draws will take place on Facebook, live. Our draws are based on luck and chance, as they should be.

KL Competitions
Email: hello@klcompetitions.co.uk
Web: www.klcompetitions.co.uk



# **Step 6: Results.**

The winner(s) of the draw will be notified via email as soon as possible, after the draw has taken place. Once the draw is conducted, the results will be posted on our social media channels (usually Facebook) and the website.

#### **Step 7: Claim Your Prize.**

If you win, follow the instructions in the winner's email to claim your prize.

### **Frequently Asked Questions (FAQs)**

# Q: How can I increase my chances of winning?

A: You can increase your chances by purchasing more tickets for the raffle.

# Q: Is my payment information secure?

A: Yes. We use PayPal, a secure payment gateway to ensure your information is safe.

## Q: What happens if I don't win?

A: If you don't win, you can try your luck in the next raffle. Keep participating to increase your chances.

## Q: How are the winners selected?

A: Winners are selected randomly using a secure and fair draw system. The draws take place live on our Facebook page – link to our Facebook page can be found on the bottom of our website.

## **Play Responsibly with KL Competitions**

At **KL Competitions**, we prioritise your well-being. While our Online Competitions and Prize Draws with free entry routes are not regulated by the UK Gambling Commission, we are committed to ensuring that all participants engage in a responsible and enjoyable manner.

Please only purchase tickets with money you can afford to lose. Our website is designed to be a fun and exciting way to win amazing prizes.

# If the fun stops, it's important to stop playing.

Should you ever feel that you are spending too much on competition entries, please let us know. We will promptly remove you from all our marketing lists to help you manage your participation better.

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Even though our competitions are not classified as gambling, if you feel that entering competitions is becoming problematic for you, we encourage you to seek free, independent advice from BeGambleAware.org or GamCare.org.uk.

Your enjoyment and safety are our top priorities. Thank you for playing responsibly with **KL Competitions**.

## **Draw Rules, Payments & Winners**

All raffles when full will be drawn live via our Facebook page within 24 hours of the last ticket sold.

Rules for the **Facebook** live draws.

- 1. Please be respectful to others.
- 2. No swearing or foul language.
- 3. Please do not give any details on the live, as you will be contacted if you are the lucky winner.

Have fun, and please don't play if you feel down, talk to someone instead.

**Payments:** We take payments via PayPal; these can be made either via a PayPal account or via a Debit or Credit Card. PayPal keep your money safe and ensure your details are kept safe using SSL Encryption.

**Winners** will be contacted by the admin team to arrange the delivery of their prize.

## **Contact Us**

If you have any questions or need assistance, feel free to contact our support team at hello@klcompetitions.co.uk or call us at: 07481 868374.

Good luck and thank you for participating in KL Competitions!